



STATE OF WISCONSIN
DEPARTMENT OF ADMINISTRATION

Tony Evers, Governor
Kathy Blumenfeld, Secretary-designee

September 26, 2022

The Honorable Howard Marklein, Co-Chair
Joint Committee on Finance
Room 316 East, State Capitol
Madison, WI 53707

The Honorable Mark Born, Co-Chair
Joint Committee on Finance
Room 308 East, State Capitol
Madison, WI 53708

Mr. Edward Blazel, Chief Clerk
Wisconsin State Assembly
17 West. Main Street, Suite 401
Madison, WI 53703

Mr. Michael Queensland, Chief Clerk
Wisconsin State Senate
B20 Southeast, State Capitol
Madison, WI 53707

Dear Senator Marklein, Representative Born and Chief Clerks Blazel and Queensland:

In accordance with s. 16.973(15), Wis. Stats., please find enclosed the Department of Administration's annual report on the administration of the Information Technology and Communication Services Self-Funded Portal for the fiscal year ended June 30, 2022.

Please contact me if you have any questions about the State's eGovernment program and our efforts to use information technology to improve service delivery and promote innovation.

Sincerely,

Chris Patton
Deputy Secretary

cc: Joe Malkasian, Clerk, Joint Committee on Finance

Enclosure

VIA EMAIL

Information Technology and Communication Services Self-Funded Portal Annual Report

Fiscal Year Ending June 30, 2022

State Revenue and Expenditures

Collected Revenue	\$7,590,589
Expenditures	\$7,233,092
Collection of Revenues Over (Under) Expenditures ¹	\$357,497

Service List and Activity Level

“Activity Total” means the number of unique sessions as tracked by analytics, where available. A session is defined as a group of user interactions with a website that take place within a given time frame. Native mobile applications are measured by the number of downloads.

“Portal fee” means a transaction fee the user may pay for the efficiency of performing the transaction online that is in addition to the state agency statutory and merchant processing fees. Please note that in most cases where a transaction fee is assessed, the user has the option to complete a transaction in an alternative method that avoids this fee.

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
AIDS Drug Assistance Program	3,577	\$0.00
Apply to Serve GOV Form	67	\$0.00
APPS New Vendor Business Plan Form	35	\$0.00
APPS Survey Form	0	\$0.00
Arts Board Website	21,914	\$0.00
Assistance Request GOV Form	7,685	\$0.00
Assistance Request LT GOV Form	848	\$0.00
Badger Bounceback Site*	13,623	\$0.00
Board on Aging and Long Term Care Materials Order Form*	60	\$0.00
Board on Aging and Long Term Care Website*	3,613	\$0.00
Boards and Commissions Form*	2,926	\$0.00
Broker Volume (BroVo)	N/A	\$2.00
Campaign Finance Filing Fee Form	757	\$0.00
Capital Centennial Website	21,035	\$0.00
Capital Virtual Tour	8,948	\$0.00
Census 2020 Website	1,046	\$0.00
Certified Transcript/Duplicate Credentials GED/HSED Program Order Form*	11,972	\$0.00
Child Abuse & Neglect Prevention Board Request for Funding Announcement	235	\$0.00
Child Abuse & Neglect Prevention Board Request for Protective Factors Training	21	\$0.00
Child Abuse & Neglect Prevention Board Website	16,622	\$0.00
Claims Board Website*	N/A	\$0.00
Claims Paid Report Form	282	\$0.00
Climate Change Task Force Website	4,013	\$0.00

¹ The collected revenue in excess of expenditures result from expenses that were recognized and reported in fiscal year 2021 for which the collected revenue has been recognized and reported in fiscal year 2022.

* New service launched within the reporting period of fiscal year 2022.

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
Contact Medigap Helpline Form*	32	\$0.00
Contact Office of Marketing Services Form	20	\$0.00
Continuous Improvement Website	4,172	\$0.00
Council on Equity and Inclusion Website	938	\$0.00
Council on Forestry Website	3,297	\$0.00
COVID-19 Website	35,659	\$0.00
Credential License Bulk List	11,601	\$0.00
Credential Monitoring Case Management System	5,635	\$0.00
Credential/License Monitoring	N/A	1 license: \$50 2-25: \$275 26-50: \$500 51-500: \$750 Unlimited: \$2,500
Credential/License Search	2,673,230	\$0.00
Customer Survey	10,661	\$0.00
Department of Administration AccessGov Forms*	10,285	\$0.00
Department of Administration Comments Form	N/A	\$0.00
Department of Administration Website	747,661	\$0.00
Department of Agriculture, Trade and Consumer Protection Website	817,533	\$0.00
Department of Corrections Website	1,716,712	\$0.00
Department of Health Services AccessGov Forms*	2,213	\$0.00
Department of Health Services Vaccine Incentive Site*	472,000	\$0.00
Department of Natural Resources Agent Corner Website	21,803	\$0.00
Department of Natural Resources Spongy Moth Website*	1,233	\$0.00
Department of Revenue Website	6,841,195	\$0.00
Department of Safety and Professional Services Website	5,574,622	\$0.00
Department of Transportation AccessGov Forms*	7,363	\$0.00
Department of Transportation Bulk Records (Front End)	932	\$0.00
Department of Transportation Dealer Complaint Form	4,939	\$0.00
Department of Transportation Guidance Docs Form	123	\$0.00
Department of Transportation Website	15,282,712	\$0.00
Department of Veteran Affairs Website	245,399	\$0.00
DHS Health Care Coverage Partnership Form	136	\$0.00
Disabled Parking Permit	18,202	\$0.00
District Attorney IT Program Website	4,646	\$0.00
Division of Enterprise Technology Website	26,915	\$0.00
Division of Personnel Management Website	304,212	\$0.00
Document Request GOV Form	4,967	\$0.00
DOT File Services (VAN, MSR, IRP)	N/A	\$0.00
Driver License Monitoring (Roster)	N/A	\$0.09
Electronic Fish Harvest Registration	3,785	\$0.00
eMV PARTNER (Front end)	300,297	\$0.00
- Registrations (Dealer Management System Integration Only)	N/A	\$1.00
- Titles (Dealer Management System Integration Only)	N/A	\$3.35

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
Enhanced Prescription Drug Monitoring Program	4,908,917	\$0.00
- Standard Electronic Health Records Integration Only	N/A	0-500: Free 501-5,000: \$1,000/mo 5,001-15,000: \$1,500/mo 15,001-50,000: \$2,500/mo 50,001+: \$3,500/mo
- Enhanced Electronic Health Records Integration Only	N/A	0-500: \$500/mo 501-5,000: \$1,500/mo 5,001-15,000: \$2,100/mo 15,001-50,000: \$3,250/mo 50,001+: \$4,500/mo
Ethics Commission Website	52,472	\$0.00
FOIA Information Request Form	2	\$0.00
Go Wild	6,695,035	\$0.00
Go Wild-Law Enforcement Mobile Application	N/A	\$0.00
Governor Correspondence Form*	239	\$0.00
Governor Evers' Website	372,697	\$0.00
Gov2Go	28,915	\$0.00
Home Energy Plus Website*	4,295	\$0.00
HOPE Website	1,126	\$0.00
ID Guides Application	66,534	\$0.00
Information Requests from Students GOV Form	630	\$0.00
Information Requests from Students LT GOV Form	43	\$0.00
Injured Patients and Families Compensation Fund Contact Form	576	\$0.00
Internship Application GOV Form	1,921	\$0.00
Knowledge Practice Test (Android) - Downloads	12,086	\$0.00
Knowledge Practice Test (iOS) - Downloads	26,001	\$0.00
Knowledge Practice Test-CDL (Android) - Downloads	3,993	\$0.00
Knowledge Practice Test-CDL (iOS) - Downloads	5,812	\$0.00
Online License Verification (OLVS)	44,002	\$0.00
Local Government Property Insurance Fund Contact Form	14	\$0.00
Mailing List Sign Up Form	82	\$0.00
Mobile Inspections	N/A	\$0.00
Monthly Account Registration Agreement Titling Form	57	\$0.00
MV1 Form Application	144,787	\$0.00
Notice of Competition	85	\$0.00
Office of Children's Mental Health Website	34,273	\$0.00
Office of Marketing Services Website	844	\$0.00
Office of Outdoor Recreation Website	9,000	\$0.00
Office of Sustainability and Clean Energy Website*	4,274	\$0.00
Office of the Commissioner of Insurance AccessGov Forms*	452	\$0.00
Office of the Commissioner of Insurance Website	350,093	\$0.00
Office of the Commissioner of Railroads Website*	2,912	\$0.00
Office of the State Treasurer Website	23,045	\$0.00
One Stop Business	612,920	\$0.00
- Formations	N/A	\$1.00

SERVICE NAME	ACTIVITY TOTAL	PORTAL FEE
- Tax Registrations/Licenses	N/A	\$0.00
- Annual Reports	N/A	\$1.00
Ombudsman Program Complaint Form*	196	\$0.00
Online Crash Reports	294,030	\$1/ACH \$0.88/CC
Outdoor Recreation Business Directory Listing	112	\$0.00
PARS Add User Form	2,015	\$0.00
PARS Agreement Coordinator Form	501	\$0.00
PARS Application Form	7,352	\$0.00
PARS Remove User Form	400	\$0.00
PARS Website	148,476	\$0.00
People's Maps Contact a Commissioner Form	130	\$0.00
People's Maps Map Submission Form	21	\$0.00
People's Maps Public Hearing Comments Form	36	\$0.00
People's Maps Written Comments Form	396	\$0.00
Private School Choice Programs Auditor Fee Payment Form	1,002	\$0.00
Public Meetings	24,687	\$0.00
Public Records Board Website	15,961	\$0.00
Public Records Request GOV Form	496	\$0.00
Public Service Commission Website	259,908	\$0.00
Request a Speaker Census 2020 Form	0	\$0.00
Rx Drug Task Force Website	2,422	\$0.00
Scheduling Request GOV Form	2,340	\$0.00
Scheduling Request LT GOV Form	137	\$0.00
Seller Notify	49,658	\$0.00
State Facility Use Permit Application	1,534	\$0.00
Suffrage Centennial Website	828	\$0.00
Superintendent Apply to Serve Form	9	\$0.00
Superintendent Scheduling Request Form	15	\$0.00
Superintendent Transition Website	582	\$0.00
Supplier Diversity Program Website	45,000	\$0.00
Tax Appeals Commission Website	N/A	\$0.00
TEACH Website	5,269	\$0.00
Traffic Violation Registration Program	33,122	\$0.00
Voice an Opinion GOV Form	28,660	\$0.00
Voice an Opinion LT GOV Form	375	\$0.00
Volunteer Ombudsman Signup Form*	28	\$0.00
WCVR Defect Reporting Form	5	\$0.00
WCVR Requirements Entry Form	2	\$0.00
Webmasters Website	849	\$0.00
Wisconnvalley Website	844	\$0.00
Wisconsin Online Record Check System	659,422	\$0.00
Wisconsin State Patrol Website	58,977	\$0.00
Wisconsin Women's Council Website	3,797	\$0.00
Wisconsin.Gov	1,012,237	\$0.00
YourPass Now	606,703	\$0.00
TOTAL	51,951,077	